

Wolfeboro Public Library

259 S Main St, Wolfeboro, NH 03894

Strategic Plan 2024-2027

MISSION STATEMENT:

The Wolfeboro Public Library provides all residents with impartial and inclusive access to a wide range of information resources, programs, equipment, and services in order to encourage literacy and lifelong learning and to support educational, cultural, and recreational activities.

VISION STATEMENT:

The Wolfeboro Public Library supports a welcoming and connected community. It is our goal to enrich the community by offering a safe and inclusive environment to discover, connect and create.

It is also our goal to identify what the library can do to improve services, facilities and programs while strengthening community partnerships and expanding communication in order to include more community feedback in our decision-making.

The library exists to serve the community by providing a facility that offers valuable resources, spaces and opportunities for all. Our vision is represented by the word CREATE.

C – Customer Service

R – Respect

E – Educational Resources

A – Advocacy

T- Transparency

E - Equity

METHODOLOGY:

The strategic planning process began with the 3-person ad hoc committee generating an outline to share with the full library staff. The outline was then brought to a full staff workshop in July 2024 and vote was taken for the updated Mission Statement. All voted in favor.

The data gathered at the workshop was then distributed and comments collected. The community survey data collected in February 2023 was also reviewed and incorporated into the redraft. The Wolfeboro Board of Trustees adopted the Strategic Plan at their August 2024 meeting. The staff unanimously voted to adopt the plan in September 2024.

GOALS AND OBJECTIVES:

GOAL 1 – Maximize Library access for all community members

Objective 1. – Hold two community conversations in August 2024 that will discuss the use of the *Libraries Transforming Communities (LTC): Accessible Small and Rural Communities* grant in the amount of \$10,000.00 from the American Library Association. Staff will address issues of residents who are disabled or homebound.

Objective 2. – Analyze conversation data and survey partners who work with underserved communities to increase access.

Objective 3. – Survey residents bi-annually to gather feedback on library services and resources and create a means to communicate with library staff.

Objective 4.- Apply for Round 2 of the ABA - *Libraries Transforming Communities (LTC): Accessible Small and Rural Communities* grant.

GOAL 2 – Expansion of Technology

Objective 1. – Secure funding to update all workstations/laptops from Windows 10 to Windows 11.

Objective 2. - Keep current with changing technology and the needs of our community.

Objective 3. – Increase technology training programs and workshops.

GOAL 3 – Enhance Collections and Promote Reading

Objective 1.- Analyze each collection for shortcomings and plan on purchasing to fill in for deficiencies.

Objective 2.– Continue to offer new display opportunities.

Objective 3.– Provide an array of materials and a variety of programs that foster a love of reading and intellectual inquiry.

Objective 4.– Increase access to genealogical materials and provide training.

GOAL 4 – Maximize the potential of the staff

Objective 1. – Continue to cross train non-supervisory staff.

Objective 2. – Support professional development opportunities for all staff.

Objective 3. – Arrange for staff training for emergency preparedness.

GOAL 5 – Building Stewardship

Objective 1. -Develop a long-term building maintenance plan.

Objective 2. - Experiment with a better use of library space for staff offices and patron access.